

NOTICE

(Registration for Placement –Interview)

Sapean Technologies Pvt Ltd is hiring for the Diploma Engineering Trainee Candidates 2017 batch .The shortlisted students from our campus for the Interview should register on myAMCAT.com through AMCAT Id provided to them at the time of AMCAT test. Students can also register themselves through AMCAT Android App using smart phones with the help of AMCAT ID.

Micro site Link:

<https://www.mymcat.com/SapeanT.am>

Attachments: 1. Details of Company.
2. List of shortlisted students.

(Rajeev Singh)
Principal

Office of the principal Govt. Polytechnic, Aamwala

Ref.No. 861 /Placement Interview/TPO/2016-17

Date. 07 Jan, 2017

Copy to: 1. Notice board .
2. Website : www.gpaamwala.org.in for display.

(Rajeev Singh)

Principal

राजकीय पॉलीटेक्निक
आमवाला, देहरादून

About The Company:

Sapean is a leading BPO for providing online technical support & services to consumers across a wide range of computing and communications devices and software. The company is based out in Gurgaon.

Website: www.sapean.com

Desired Experience: Fresher

Salary Details: INR 1.8 LPA - INR 2.25 LPA

Job Location: Gurgaon

Course Specialization: Diploma (All Streams)

Target Batch Passout: 2017 Only

Last Date Of Registration: 10th January 2017 (Tuesday)

Tentative Date Of Interview: Will be communicated post registration window is closed

Tentative Date Of Joining: Post completion of the course

*** The shortlisted candidates will be sent Admit Cards/Call Letters on their registered mail Id, which they will need to, carry on the date of Interview. No candidate will be entertained by the company without the formal intimation from Aspiring Minds.**

Job Description:

This is a service desk job requiring Excellent communication skills and working knowledge of computers / laptops / Apple & Android gadgets / Printers / Routers and other peripherals.

Core job functions involve answering customer calls, collect Customer information, resolve technical issues.

Negotiate Service plans, terms & conditions of service contract with customers, and gain a commitment for current and future technical assistance with quality referrals by the customer.

Communicate effectively with customers in order to create a productive and diverse environment.

The role also involves interacting with clients and ensure timely resolution to the issue and ensuring high standards of customer satisfaction is achieved.

Communicate with peers to share best practices and providing accurate resolution to clients.

Candidate should be comfortable with rotational shifts and offs.

Skills Required:

Excellent command over both spoken & written English.

Excellent Interpersonal & Negotiating Skills.

Excellent customer service skills.

Basic technical knowledge of Operating systems like Windows XP/ Vista/7/8/Mac OS / Android & Windows Gadgets.

Basic Knowledge of MS Outlook troubleshooting, Internet.

Interview Process: Face to face interview